



PT. ANTAREJA MAHADA MAKMUR

CLAIM TO: STAR WAGEN INDONESIA

CLAIM NO: 21 / PLT-SUP-AMM-MHU / CWR / 2024

WARRANTY/POLICY CLAIM FORM☒ COMPONENT / PART☐ COMMON (PAP, PPM, VHMS, MAGPLUG, FLUID CONSUMPTION, DLL)

CLAIM DATE : 06 Juni 2024

CODE UNIT : LT2513PPA

MODEL UNIT : MERCEDES BENZ

SN UNIT : MEC2432BANP114090

REFF. PO : -

ENGINE MODEL : AXOR 2528 C

HM FAILURE : 5177

LOCATION UNIT : GTR

STATUS UNIT : ☐ OPERASI
☒ BREAKDOWN

PROBLEM ISSUE**FINAL DRIVE NOISE****CHRONOLOGY:**

Pada 5 Juni 2024, operator melaporkan unit terdapat suara bising/noise pada differential. Ketika dilakukan pembongkaran, ditemukan gear pada Final Drive FR RH chipping

FAILED COMPONENT INFORMATION

COMPONENT : FINAL DRIVE FR LH PART NUMBER : _____

SUB COMPONENT : FINAL DRIVE LAST REMOVE (DATE_HM) : 5177

LIFETIME COMP : 5177 JAM LAST INSTALL (DATE_HM) : 0

WARRANTY DECISION☐ ACCEPT☐ POLICY/PRORATE☐ REJECT

SCHEDULE FOLLOW UP :

APPROVALCREATED BY,


ERWIN SAPUTRA
ADMIN PLANT

APPROVED BY,


FALANAS FARHAN
PLANNER

APPROVED BY,


ZAINAL ABIDIN
SECTION HEAD PLANT

FOLLOW UP BY,

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