

CLAIM OF WARRANTY

REPORT NO : 007 / PLT-MIP / CWR / 2023
REPORT DATE : 28 March 2023
CLAIM TO : MERCEDES-BENZ
ADDRESS : JAKARTA

MACHINE MAKER	MACHINE MODEL	UNIT SERIAL NUMBER	COMP NAME	COMP MODEL	SERIAL NUMBER
MERCEDES-BENZ	AROCS 4040K	W1T96421620566421	CHASSIS	-	-
APPLICATION	OPERATION PLACE	CODE UNIT			
HAULING OB	PT. PPA MIP LAHAT	DA40040			

FITMENT		FAILURE	
DATE	: 05 June 2022	DATE	: 19 December 2022
HM	: 0	HM	: 2550
		LIFETIME	: 2550 H

Analysis (describe detail of failure, analyse the cause, operating condition) ATTACHED DRAWING OR PHOTOGRAPHS

Trouble : CHASSIS SISI RH CRACK

Temuan PS tgl 19 Desember 2022, yaitu chassis crack.

Cracknya chassis di HM 2550 ini tergolong pada poor durability, karena rusak di lifetime yang tergolong sangat rendah >> action sementara welding chassis RH+doubling plate 6mm.

Temuan PI tgl 26 Maret 2023 menunjukkan temuan crack kembali pada area bawah chassis

IDENTITAS UNIT PROBLEM



PENGECHEKAN DAN ANALISA



Claim Warranty To :	MERCEDES-BENZ
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CHASSIS

List of Failure Part (Main Part)

Part Name	Part NO	QTY	Description
CHASSIS		1	POOR DURABILITY

Action Required

REPLACE CHASSIS

Date Required :

28-Mar-23

PROPOSAL STATUS

NAMA VENDOR :		MERCEDES-BENZ		PT. PUTRA PERKASA ABADI	
DECISION BY		RECEIVED BY :		APPROVED BY	
ACCEPTED REJECTED		Name : Sign : Date :		PLANT Section. Head Name : Kardi S Mingkala Sign : Date : 28 March 2023	
ACCEPTED REJECTED		Name : Sign : Date :		Plant Engineer Sign : Name : Denny Hadi Wibowo Date : 28 March 2023	
ACCEPTED REJECTED		Name : Sign : Date :		Planner Sign : Name : Putra Waluyo Date : 28 March 2023	