

PT.STAR WAGEN INDONESIA

Date:	
WIP No:	
Chasis No:	MFJ400243NJ001165
Engine No:	400.935-D-0127888
Unit Code	DA 25015

WO

Customer Name: PT.Putra perkasa Abadi

Job Site: MIP Lahat

Reg No :

Reg date

Mileage / Hours Meter

2312HM /24993KM

COMPLAINT ANALYSIS

Ac Problem And Warning Bttry In Display

Vehicle information

Aplicaton :

Long distance
Short distance

✓

Dump truck
support truck

Coal operation
OB operation

5

Regular service base

Customer Information :

Alternator Broken

TEST LEVEL

[illegible]

CAUSE LEVEL

Cause level/Workshop findings:

	Ada	Tidak ada	Attachment Nr
Photo (# lembar)	√	x	
Area kerusakan (gbr EPC)	√	x	
Video (nama file)	√	x	

Notes:

RESULT :

Engine Running 24V (Repair Wiring Dan Socket Tetap Running 24V) Replace Alternator (OK)

RECTIFICATION AND VERIFICATION LEVEL

Rectification:

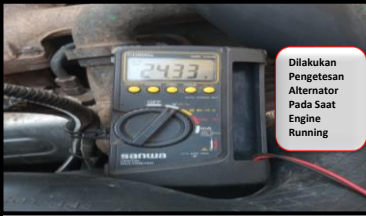
Replace Alternator New Stock PT PPA

A4001500250

Verification:

Workshop report digunakan untuk mencatat hasil analisa mekanik dengan menyertakan langkah-langkah diagnosis dan temuannya selama diagnosa

PICTURE CAUSE AND ACTION



Dilakukan
Pengtesan
Alternator
Pada Saat
Engine
Running



Terdapat Kerusakan
Di socket
Alternator

VIN		MP J430243N001165		Model		HDT			
Order number				Mercedes model					
				Mercedes engine					
				License plate					
Filter status: All control units									
ABS anti-lock braking system									
MS number		HW version		SW version		Diagnosis version		Pin	
0014461214						33		7	
CPC Common Powertrain Controller									
MS number		HW version		SW version		Diagnosis version		Pin	
4004460002						57		7	
MS Instrument									
MS number		HW version		SW version		Diagnosis version		Pin	
0014461214						33		7	
MS engine control									
MS number		HW version		SW version		Diagnosis version		Pin	
0014461214						33		7	

Filter status: All control units				
ABS anti-lock braking system				
MS number	HW version	SW version	Diagnosis version	Pin
0014461214			33	7
CPC Common Powertrain Controller				
MS number	HW version	SW version	Diagnosis version	Pin
4004460002			57	7
Code	Text			Status
02622	Switch group 2/3 has			0 CURRENT
02621	Terminal W signal is implausible.			0 CURRENT
02622	Switch group 2/3 has			0 CURRENT
02522	Switch group 1/4 has			0 STORED
02023	Engine brake switch of "Engine control / continuous brake" operating lever faulty			0 STORED

FOTO UNIT

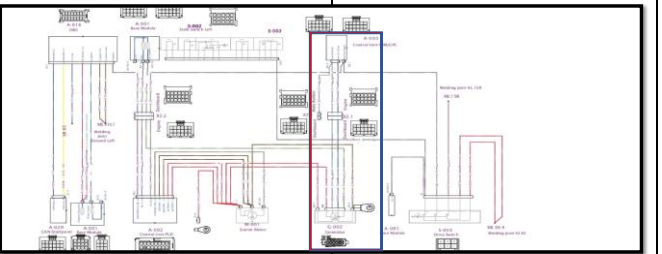
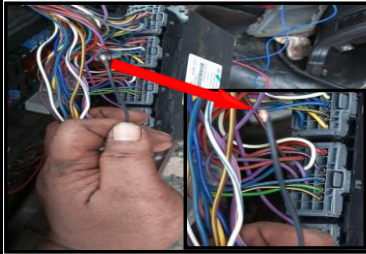
FOTO HM

FOTO KM

FOTO VIN



PICTURE CAUSE AND ACTION

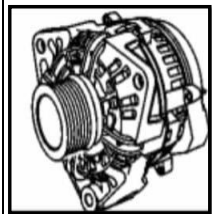
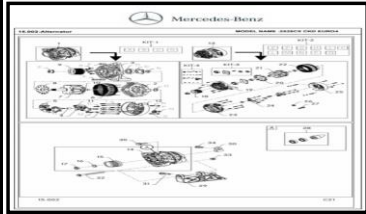


CUSTOMER COMPLAINT PICTURE

JOB PROGRESS INVESTIGATION PICTURE

PROSES INSTALL OR PICTURE JOB FINISH

PICTURE CAUSE AND ACTION



Mercedes-Benz	
15.002-Alternator	
MODEL NAME 250CKX CKD EURO4	
ITEM NO	PART NUMBER
1	NS
LU THREE-PHASE ALTERNATOR	
1 Before VIN-MECB8FCAU000116	

Part Book

picture part no aktual

picture part no part new

Remarks

validation

Head Office | Gedung Office 8 L133 (SCBD Lot 29/Senopati Raya 8B), Jl.Jend.Sudirman Kav.52-53, Jakarta Selatan 12190 , Indonesia | T +62 21 57903456 | www.starwagen.co.id

Branch | J. Syarifuddin Yoes Blok.Kav.46-47 RT.045, Seppingan Baru, Balikpapan Selatan, Kalimantan Timur, Indonesia | +62 54 28707888 / +62 54 28705758
and Mercedes-Benz are registered trademarks of Mercedes-Benz Group AG.

0

0

0

0

0