



Date : 8-May-23	WO NUMBER : 31000000496		
WIP No : MFJ400243N3001203	Customer Name : PT. PUTRA PERKASA ABADI	Job Site : PT. ADARO MINERALS INDONESIA	
Chassis No : 400953D0128067	Reg No :	Reg date : 25-Jan-23	
Engine No : DA25053	Type : Mercedes-Benz Axor 2528 CX	Mileage / Hours Meter : 5829/490	
Unit Code :			

COMPLAINT ANALYSIS

Customer complaint / Customer information

AIR PRESSURE LOW

Vehicle information

AIR BRAKE LEAKING

Customer information

AIR SYSTEM

TEST LEVEL

Test Level Description	Actual Value	Remark	Attachment Number
CHECK GAUGE AIR PRESSURE TANK	NOT SPECIFICATION	NOT OK	
CHECK LEAK AIR BRAKE SYSTEM	ADA KEBOCORAN	NOT OK	
CHECK AIR DRIER	ADA KEBOCORAN	NOT OK	

CAUSE LEVEL

Cause level / Workshop findings :

Description	Ada	Tidak ada	Attachment Nr
Photo (# lembar)	√		√
Area kerusakan (nbr EPC)	√		√
Video (nama file)	√		√
Old Spare part No.			

Notes:

RESULT :

SETELAH DILAKUKAN PENGECEKAN PADA UNIT DITEMUKAN ADANYA KEBOCORAN PADA BAGIAN AIR DRYER DAN PERLU DILAKUKAN PENGANTIAN SPARE PART.

RECTIFICATION AND VERIFICATION LEVEL

Rectification:

PART NUMBER	DESCRIPTION	QTY
A4004311315	MAJOR KIT	1

Verification:

Workshop report digunakan untuk mencatat hasil analisa mekanik dengan menyertakan langkah-langkah diagnosis dan temuannya selama diagnosa

PICTURE CAUSE AND ACTION



FOTO UNIT



FOTO KM



FOTO HM



FOTO VIN

PICTURE CAUSE AND ACTION



FOTO BEFORE

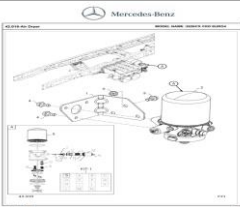


FOTO BEFORE

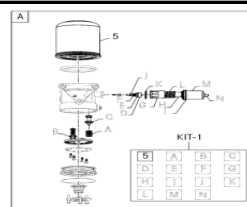


FOTO AFTER

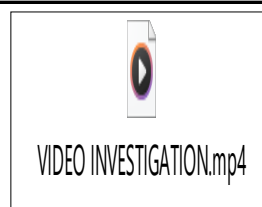
PICTURE CAUSE AND ACTION



Part Book



PART KIT MAJOR



VIDEO LEAK




Samsodin



Supervisor / Workshop Manager